

SUMTER COUNTY BOARD OF COMMISSIONERS
EXECUTIVE SUMMARY

SUBJECT: Commission Consideration of Grievance Appeal Related to Provision of Transit Services (Staff recommends upholding of previous decision to require an escort).

REQUESTED ACTION: Uphold previous decision of TDCB to require an escort

☐ Work Session (Report Only)

☒ Regular Meeting

DATE OF MEETING: 01/26/2010

☐ Special Meeting

CONTRACT: ☒ N/A

Effective Date: _____

Managing Division / Dept: _____

Vendor/Entity: _____

Termination Date: _____

Community Services Division/Transit

BUDGET IMPACT: N/A

☐ Annual

☐ Capital

☐ N/A

FUNDING SOURCE: N/A

EXPENDITURE ACCOUNT: N/A

HISTORY/FACTS/ISSUES:

An appeal has been filed by Ms. Tami Silverman regarding a determination that ridership with Sumter County Transit include an escort during her trips. The Sumter County Transportation Disadvantaged Service Plan (TDSP) includes procedures to address grievances and appeals of decisions on such grievances that have been filed by Sumter County Transit customers. The purpose of the requested appeal is to provide Ms. Silverman with the opportunity to address the Sumter County BOCC as part of the grievance process. Ms. Silverman is appealing the initial determination of the Community Services Director that an escort be present for all trips that occur on Sumter County Transit vehicles. Subsequent appeals of this decision to the Grievance Subcommittee of the Sumter County Transportation Disadvantaged Coordinating Board (TDCB) and the full TDCB have upheld this requirement. Ms. Silverman's appeal of the TDCB decision requires the matter to be brought before the Sumter County BOCC. Background information pertaining to the escort requirement and subsequent appeals of that decision is provided for the Commission's consideration. Although Ms. Silverman did not respond to the attached letter from the Lake-Sumter Metropolitan Planning Organization (MPO) dated November 20, 2009, within the required 7 days, we are requesting that the appeal to the BOCC move forward. Ms. Silverman has difficulty getting to her mailbox due to ambulation challenges. Consequently, her telephonic request for appeal to the BOCC on December 22, 2009, to the MPO, was well outside the requirement of 7 days from the receipt of the decision of the TDCB.
